



## City of San Ramon Residential Service Guide



### Proper Curbside Set Out

- Be sure your carts are at the curb by 5:30 A.M. on your collection day. Log into your account or contact us to find out when we service your area.
- Leave the carts at the curb until we've emptied them. *Our trucks can arrive at different times each week.*
- Place your carts facing the street with wheels against the curb.
- Leave 3 feet between each cart whenever possible.
- Keep carts away from parked cars, fire hydrants, low-hanging branches, parking meters, utility poles and other obstacles.
- Avoid overloading your carts. *The lids should close completely.* Do not wedge or compact materials in your carts. Doing so can cause litter and prevent your cart from being fully emptied when serviced.
- Please remember that your collection carts must be put away out of public view after they are serviced.
- Overflow garbage will be collected when pre-paid tags are affixed to the trash bag(s). Call ACI to purchase tags or to arrange for additional service.
- Materials from a construction, demolition or landscaping project do not belong in your carts. Call ACI to arrange temporary debris box service for these items.

### Curbside Organics

- Extra yard trimmings bags can be purchased from ACI and placed next to your **Organics** cart on collection day (*only ACI bags are accepted contact us to purchase*).
- Used Cooking Oil Collection: In 1-gallon, or smaller, sealed screw-top containers. Place next to (*not inside*) your **Organics** cart.
- Residents subscribing to 64- or 96-gallon **Organics** service may request one additional and/or a larger cart (*up to 96-gallons*) at no additional charge.

### Curbside Recyclables

- Have extra? Occasional extra recyclables can be contained in paper bags or cardboard boxes and placed next to your **Recyclables** cart for collection. Excess cardboard can be flattened, cut to pieces no larger than 2 feet by 3 feet, and stacked next to your **Recyclables** cart.
- Household Battery Collection: In a zipper-lock style bag on top of (*not inside*) your **Recyclables** cart. Please tape terminals on 9 volt batteries. *No automotive or liquid lithium ion batteries allowed.*
- Used Motor Oil & Cooking Oil Collection: In separate (*oils cannot be mixed*) 1-gallon, or smaller, sealed screw-top containers. Used oil filters in a sealed zipper-lock style bag. Place next to (*not inside*) your **Recyclables** cart. Oil jugs and oil filter bags may be requested from ACI. *No other automotive liquids accepted.*
- One additional and/or larger **Recyclables** cart (*up to 96 gallons*) is available at no additional charge.

### Holiday Collection Schedule

No collection on Thanksgiving Day, Christmas Day and New Year's Day. All other holidays have the regular collection schedule. Visit our website or check our residential quarterly newsletter for detailed holiday collection schedules.

### Curbside Holiday Tree Collection

On regular service days, during the one (1) week period beginning with the second Monday in January, ACI will collect trees at no additional charge. Visit our website for more detailed information.



### PUT HAZARDOUS WASTE IN THE RIGHT PLACE.

Hazardous items like pesticides, fertilizers, pool & photo chemicals, paint/varnish, toxic cleaning products, smoke detectors, pressurized tanks, mercury-containing items (thermometers, CFLs/fluorescent lights, etc.), unwanted medications, and sharps (needles, lancets, etc.) need to be taken to a hazardous waste collection facility.

For more information on how to properly dispose of hazardous items and e-waste, please visit [www.sanramon.ca.gov/HHW](http://www.sanramon.ca.gov/HHW).

### Neighborhood Clean-Up Days

Three scheduled Neighborhood Clean-Up Days, will be offered to San Ramon single-family residents each year. Clean-up service includes up to 3 cubic yards (3' x 3' x 9') of materials (*up to 60 pounds each*) and two large, bulky items such as appliances and furniture (*up to 200 pounds each*). Additional materials will incur a fee. Visit our website for the Neighborhood Clean-Up Days schedule. An individual clean-up can be arranged for a fee. Contact ACI of San Ramon for an appointment.

### Re-Use Program

During the clean-ups ACI of San Ramon will collect items that can be used again (*such as clothing, sports equipment, games, videos, books, and toys*). Please place reusable items separate from items that will be landfilled. Contact us or visit our website for more information.

## Reduce & Reuse Before you Recycle!

### Easy Steps to Reduce Waste!

Small changes to your daily routine can add up to big impacts in reducing waste!

### REPAIR INSTEAD OF PURCHASE

- Before you replace an item, see if it can be repaired.
- If you do purchase something new, find the highest quality/longest lasting and most durable option possible.



### OPT FOR USED PRODUCTS

- Reuse what you already have.
- Purchase a "gently used" item from a consignment, resale or thrift shop.
- Browse resale/donation websites.
- Share/trade items with friends and neighbors.

### CHOOSE REUSABLES

- Shop with reusable bags and totes (remember to wash your reusable bags occasionally)
- Bring your travel mug to the coffee shop.
- Carry a reusable water bottle with you.



### REDUCE PAPER WASTE - STOP UNWANTED MAIL

- Remove your address from direct mail registries at: [www.Directmail.com/mail\\_preference/](http://www.Directmail.com/mail_preference/).
- Discontinue unwanted catalogs at: [www.CatalogChoice.org](http://www.CatalogChoice.org).
- Prevent automatic phonebook deliveries at: [www.YellowPagesOptOut.com](http://www.YellowPagesOptOut.com).





# What Belongs in the Recyclables?

**Help your community - Recycle Right!**  
**Avoid contamination: know what goes in the container, what doesn't, & make sure everything is empty, dry & clean.**

## CLEAN PAPER & CARDBOARD

Any recyclable paper that tears, including:

- Office paper, catalogs, magazines, junk mail, phone directories & hardcover/paperback books (try to donate books before recycling them)
- Cardboard & paper boxes (please flatten and/or cut to fit in cart/bin loosely with the lid closed)
- Cartons (dairy, juice, soup, broth, & milk alternative)
- Newspaper (including inserts)
- Shredded paper (contained in a paper bag or box)

## RECYCLABLE CONTAINERS:

### GLASS BOTTLES & JARS

Please remove lids.

- All colors
- Food & beverage containers (no drinking glasses, dishes, window glass, or lightbulbs)

### ALUMINUM & METAL

- Aerosol cans (empty)
- Foil & scrap metal pieces (up to 30 pounds per item)
- Food & beverage cans
- Metal lids & bottle caps

### PLASTICS LABELED 1 - 7

- Bottles, jugs, jars, tubs & trays

### PLASTIC BAG-IN-BAG

- Place multiple bags/film plastic into one bag & tie off
- No loose bags/film allowed
- Keep all other recyclable items loose (do not bag)



**PLEASE REMEMBER, NO:**  
**GARBAGE, STYROFOAM® DIAPERS,**  
**PET WASTE, PERSONAL HYGIENE**  
**PRODUCTS, ORGANICS, DIRT,**  
**BRICK, CONCRETE, PRESSURIZED**  
**TANKS, NEEDLES/SHARPS OR HAZARDOUS WASTE: [www.sanramon.ca.gov/HHW](http://www.sanramon.ca.gov/HHW)**



# What Belongs in the Organics?

**Keep the stream clean! Proper sorting makes a difference!**  
**Thank you!**

## FOOD SCRAPS

All fresh, frozen, cooked or moldy food:

- Fruits & vegetables (including peels, pits & rinds)
- Bread, rice, pasta & other grains
- Dairy products
- Eggs & egg shells
- Coffee grounds & tea leaves
- Meat & bones

## FOOD-SOILED PAPER

- Paper plates, cups, napkins & towels
- Coffee filters & paper tea bags
- Paper bags & newspaper (used to contain/wrap food scraps)
- Paper takeout containers
- Pizza boxes (food-soiled)
- Wax paper & wax-coated boxes

## PLANTS, YARD TRIMMINGS & CLEAN WOOD

- Flowers, plants, grass clippings, leaves & weeds
- Small branches (less than 6" in diameter and 3 feet in length)
- Clean dimensional lumber (less than 3 feet in length - no paint, varnish, treatments, coatings or stains)
- Wooden chopsticks



Compostable, paper, or clear plastic bags permitted. No black or white plastic bags. A list of certified compostable bags can be found at: [www.bpiworld.org](http://www.bpiworld.org).



**PLEASE REMEMBER, NO:**  
**RECYCLABLES, METAL, GLASS,**  
**GARBAGE, STYROFOAM®**  
**DIAPERS, PET WASTE, PERSONAL**  
**HYGIENE PRODUCTS, DIRT, BRICK,**  
**CONCRETE, NEEDLES/SHARPS OR HAZARDOUS WASTE: [www.sanramon.ca.gov/HHW](http://www.sanramon.ca.gov/HHW)**



# What Belongs in the Garbage?

**Before discarding, consider reusing or donating. Remember: REDUCE, REUSE, ROT OR RECYCLE!**

## NON-RECYCLABLE GLASS:

- Ceramics, dishes & drinking glasses
- Lightbulbs (regular only - no fluorescent)
- Mirror & window glass

## NON-RECYCLABLE PAPER SUCH AS:

- Carbon paper
- Laminated items
- Metallic wrapping paper
- Paper used for cleaning (not food-soiled)
- Photographs
- Vacuum bags

## PLASTICS NOT MARKED WITH 1 - 7

Such As:

- 6-pack rings (please cut)
- Plastic food service ware
- Plastic straws & stir sticks
- Records, tapes, CDs & DVDs
- Shower curtain liners
- Snack packaging & wrappers
- Sponges
- Tape (duct, packing, masking)

## OTHER

- Balloons (latex & mylar)
- Clothes hangers (metal & plastic)
- Diapers & wet wipes
- Foam & Styrofoam®
- Hose (garden or rubber)
- Loose plastic bags & film plastic (bag multiple pieces & place in the recyclables cart or bin)
- Personal hygiene products
- Pet feces (bagged)
- Rubber bands
- Textiles & toys (that cannot be donated)
- Toothpaste tubes
- Treated wood (with paint, varnish, treatments, coatings or stains)



**PLEASE REMEMBER, NO:**  
**RECYCLABLES, ORGANICS,**  
**DIRT, BRICK, CONCRETE, HOT**  
**ASHES, PRESSURIZED TANKS,**  
**NEEDLES/SHARPS OR**  
**HAZARDOUS WASTE: [www.sanramon.ca.gov/HHW](http://www.sanramon.ca.gov/HHW)**



**WHEN IN DOUBT...FIND OUT!**  
**CONTACT US FOR MORE**  
**INFORMATION.**

website: [www.SanRamonRecycles.com](http://www.SanRamonRecycles.com)  
 email: [info@AlamedaCountyIndustries.com](mailto:info@AlamedaCountyIndustries.com)  
 phone: 925-380-9480

**For a comprehensive list of what belongs in your collection containers, please visit our website or scan the QR code at right.**

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